



Service Corporation International Honors 2016 Service Excellence Award Winners

May 11, 2017

HOUSTON, May 11, 2017 (GLOBE NEWSWIRE) -- Service Corporation International (NYSE:SCI), North America's largest provider of funeral, cemetery and cremation services, and its brand, Dignity Memorial®, today announced the company's 2016 SCI Service Excellence Award recipients. The program, created in 2007, recognizes and honors SCI and Dignity Memorial associates across the country for exceeding expectations through exemplary service toward others and fostering the company's culture of service excellence.

A photo accompanying this announcement is available at <http://www.globenewswire.com/NewsRoom/AttachmentNg/311e9ab0-3f68-473b-b392-5a598d931baa>

Anthony James, Assistant Grounds Manager at Caballero Rivero Southern in Miami, Fla., was named overall winner and presented with the Steve Mack Award for Service Excellence. Steve Mack, a 42-year veteran of SCI and former Senior Vice President of Operations, lost his battle with cancer in 2015. His career was highlighted by his leadership and dedication to serving families.

In addition, the following SCI associates were named 2016 SCI Service Excellence Award winners:

- Jamie Len Woolfolk – Funeral Arranger, Hillcrest Memorial Park & Mortuary, Bakersfield, Calif.
- Vincent Canzano – Superintendent, Sylvania Hills Memorial Park, Rochester, Penn.
- Donald Cardell – Location Manager, Whitehurst Sullivan Burns & Blair Funeral Home, Fresno, Calif.
- Michael Lehmann – Business Development Director, SCI Headquarters, Houston, Texas

"This year's SCI Service Excellence Award recipients display a commitment and dedication to our core value of service excellence for the families we serve," said Michael R. Webb, President and Chief Operating Officer of SCI. "It's an honor to recognize their outstanding achievements in the funeral and cemetery professions and celebrate the work they do on behalf of our client families."

All 2016 SCI Service Excellence Award recipients were honored at a dinner held Thursday, May 4 and presented with their awards by members of the SCI and Dignity Memorial leadership teams.

About Service Corporation International

Service Corporation International (NYSE:SCI), headquartered in Houston, Texas, is North America's leading provider of deathcare products and services. As of March 31, 2017, SCI owned and operated 1,500 funeral homes and 475 cemeteries (of which 283 are combination locations) in 45 states, eight Canadian provinces, the District of Columbia, and Puerto Rico. Through its businesses, SCI markets the Dignity Memorial brand which offers assurance of quality, value, caring service, and exceptional customer satisfaction. In January 2016, SCI was presented with the J.D. Power President's Award in recognition of an ongoing dedication to service excellence including quality improvement, customer satisfaction and the development of enduring client relationships. For more information about Service Corporation International, please visit our website at www.sci-corp.com. For more information about Dignity Memorial, please visit www.dignitymemorial.com.

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2016 SCI Service Excellence Award honorees from around the country gathered in Houston, Texas for a dinner where SCI executives presented their awards. Left to right: Phil Jacobs, SCI Senior Vice President and Chief Marketing Officer; Michael Lehmann, Business Development Director, SCI Headquarters; Donald Cardell, Location Manager at Whitehurst Sullivan Burns & Blair Funeral Home in Fresno, Calif.; Jamie Len Woolfolk, Funeral Arranger at Hillcrest Memorial Park & Mortuary in Bakersfield, Calif.; Anthony James, Assistant Grounds Manager at Caballero Rivero Southern in Miami, Fla.; Vincent Canzano, Superintendent at Sylvania Hills Memorial Park in Rochester, Penn.; and Michael R. Webb, SCI President and Chief Operating Officer.

