



Service Corporation
International

Service Corporation International Honored With Prestigious J.D. Power President's Award

Largest Funeral and Cemetery Provider Receives Recognition for its Commitment to Customer Service

HOUSTON, Jan. 27, 2016 (GLOBE NEWSWIRE) -- Service Corporation International (NYSE:SCI), North America's largest provider of funeral and cemetery services announced it has been presented with the J.D. Power President's Award in recognition of its dedication to service excellence including quality improvement, customer satisfaction and the development of enduring client relationships. SCI has worked with J.D. Power for the last 10 years to measure customer satisfaction.

SCI and its family of brands including Dignity Memorial, join an exclusive group of only twelve other companies to receive this esteemed award in J.D. Power's 47-year history.

"This notable distinction exemplifies our dedication to outstanding service, innovation and the personalized care we provide our client families, as identified in the J.D. Power proprietary recognition process," said Tom Ryan, Chairman and CEO. "We are truly humbled to be acknowledged for cultivating a culture of consistent, high-quality customer satisfaction," said Ryan.

Fin O'Neill, President at J.D. Power, adds, "SCI's commitment to Customer Service Excellence does not just happen by accident. It reflects a culture committed not only to service, respect, compassion and enduring relationships but to continuous and rigorous improvement through measuring, monitoring and innovating around their customer's experiences."

More than 350,000 families turn to SCI and its brands for exceptional service, innovative offerings and memorable experiences annually. SCI utilizes the internationally recognized market research firm's invaluable customer feedback to gain validation and capture the voice of client families. The nation's largest funeral and cemetery provider joins a prestigious group of honorees including USAA and General Motors.

About Service Corporation International

Service Corporation International (NYSE:SCI), headquartered in Houston, Texas, is North America's leading provider of deathcare products and services. At September 30, 2015, we operated 1,540 funeral service locations and 469 cemeteries (including 262 combination locations), which are geographically diversified across 45 states, 8 Canadian provinces, the District of Columbia, and Puerto Rico. Through its businesses, SCI markets the Dignity Memorial® brand which offers assurance of quality, value, caring service and exceptional customer satisfaction. For more information about Service Corporation International, please visit www.sci-corp.com. For more information about Dignity Memorial, please visit www.dignitymemorial.com. As used herein, "SCI" or the "Company" refers to Service Corporation International and all of its affiliated companies.

Media Contact: Marianne Gooch, 713-525-5235
Managing Director, Corporate Communications

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